



ROAD HAZARD

Road Hazard Tire Protection provides three years of prorated coverage on your new tire purchase when offered by your authorized TECHNET Professional Automotive Service center.

WHAT IS COVERED

- Punctures
- Nails or Glass Damage
- Bruise or Breaks
- Potholes or Curb Damage

During the first 12 months, coverage includes flat tire changing assistance up to \$75 and flat tire repair up to \$25 per incident.

COVERAGE TERMS

Coverage limited to the original selling price or the replacement selling price, whichever is less; and cannot exceed 399.99 per tire.

Coverage is for 36 months or down to 2/32nds treadwear, whichever comes first.

- The first year is 100% replacement
- The second year is 50% replacement.
- The third year is 25% replacement.

WHAT IS NOT COVERED BY ROAD HAZARD

- Defects in Materials or Workmanship (covered by manufacturer of tire)
- Fire, Theft, Vandalism
- Off-road use
- Accidents

HOW TO OBTAIN WARRANTY SERVICE

LESS THAN 25 MILES AWAY FROM YOUR ORIGINAL SELLING DEALER. OR COMMON OWNER LOCATION.

- Contact your original selling dealer.

MORE THAN 25 MILES FROM THE ORIGINAL DEALER.

- You must contact the Warranty Administrator at 866-588-0728 prior to any warranty repair work being performed.
- The Administrator will direct you to the nearest participating service center location and either reimburse the service center or original purchaser based on the coverage terms.
- If there are no participating locations in your area, you may take your vehicle to a non-participating service center in your area.
 - You must pay for the warranty service and submit a claim to the Warranty Administrator for reimbursement based on the coverage terms of the plan.
- You must obtain authorization from the administrator prior to replacing a tire covered under this plan.

In the event that the enrolled dealer cancels participation in the Road Hazard Program, they will continue to assume all future claims liability and administrative duties.

You are responsible for any additional charges including, but not limited to, mounting, balancing, valve stem, taxes, disposal, and miscellaneous fees. WHEN AN ELIGIBLE TIRE IS REPLACED, THE ROAD HAZARD PROGRAM COVERAGE FOR THAT TIRE ENDS. IF YOU DESIRE TO INCLUDE THE REPLACEMENT TIRE IN THE ROAD HAZARD PROGRAM, YOU MUST PURCHASE A NEW ROAD HAZARD PROGRAM FOR THE REPLACEMENT TIRE.

AVAILABLE AT
SELECT LOCATIONS



Your TECHNET Professional
Automotive Service® Center



1402 11TH STREET - PORTSMOUTH, OHIO 45662
(740) 876-8473 © AATIREZ.COM

As part of TECHNET Professional,
we provide the personalized, quality
service only a locally owned shop can provide,
backed by the power of a nationwide network.
We're at your service even when you're
away from home.

March 2017

866-588-0728
technetprofessional.com



Valuable Service and Warranty Information

866-588-0728
technetprofessional.com





NATIONWIDE WARRANTY PROTECTION

**PRIOR TO WARRANTY REPAIR, CALL:
866-588-0728**

Monday – Friday 8:00 am – 8:00 pm (E.T.)
Saturday 8:00 am – 5:30 pm (E.T.) – Closed Holidays



WHAT IS COVERED

When you have service and repairs performed by an authorized TECHNET Professional Automotive Service facility, you're covered by a nationwide limited repair warranty that extends across North America, for 24 months or 24,000 miles, whichever comes first.

This Warranty covers the following types of repairs and services:

- A. Air conditioning, heating and climate control systems
- B. Brake system(s)
- C. Electrical system(s)
- D. Emission control system(s)
- E. Engine cooling system(s)
- F. Electronic engine management system and other on-board computer systems (engine, body, brake and suspension computers), cruise control systems
- G. Engine performance or drivability services and repair
- H. Exhaust system(s)
- I. Fuel system(s)
- J. Ignition system(s)
- K. Other minor repairs
- L. Starting and charging systems
- M. Steering/suspension systems, wheel bearings, CV axles and joints, half-shafts and driveshafts
- N. Hybrid drive battery replacement(s) installed after July 1, 2016

Warranty repair costs shall in no case exceed the costs of the original repair invoice.

WHAT IS NOT COVERED BY YOUR NATIONWIDE WARRANTY:

You must pay for any non-warranty service you order to be performed at the same time as the warranty service. This warranty will not apply to your repaired vehicle if it has been damaged by abnormal use, misuse, neglect, accident, alteration or "tampering with" (by other than the Facility or Facility employees). **This warranty does not cover replacement or repairs due to normal wear and tear.** The Facility's employees and/or agents do not have authority to modify the terms of this warranty nor to make any promises in addition to those contained in this warranty.

THIS WARRANTY DOES NOT IN ANY WAY INCLUDE INCIDENTAL OR CONSEQUENTIAL DAMAGES (additional expenses which you may incur as the result of faulty repair or service). Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific rights, and you may also have other rights, which vary from state to state.

AUTOMOTIVE REPAIRS EXCLUDED FROM WARRANTY:

This warranty does not cover repair(s) or replacement(s) except as listed in the section, "What is Covered," even though the Facility may offer other services. Specifically excluded are any repairs involving the removal of the engine, transmission or transaxle or removal of internally lubricated parts and other such repairs as listed below.

I. ENGINE:

- A. Any internal repairs or replacement of internal components, or replacement of engine assembly.

II. TRANSMISSION, TRANSAXLES:

- A. Automatic – any internal repair or component replacement.
- B. Manual – any internal repair or component replacement.
- C. Clutches – Clutch component or assembly repair or replacement.

III. DRIVE AXLE/DIFFERENTIAL ASSEMBLY:

- A. Any repair or component replacement requiring the removal of internally lubricated components or replacement of the drive axle/differential assembly.
 1. Ring gear, pinion shaft and related gears.
 2. Associated bearing with above.
 3. Pinion seal.

IV. AUTO BODY, PAINT, MOLDING REPAIR:

- A. Any repair or materials related to auto body repair work.
- B. Glass related repairs.

V. COMMERCIAL USE VEHICLES WITH A LOAD CARRYING CAPACITY OVER 1½ TONS

VI. TIRES, BATTERIES (excluding hybrid drive battery replacements)

VII. USED OR SALVAGED PARTS

VIII. PREVENTIVE MAINTENANCE SERVICES (excluding belt and hose replacement)

- A. Oil changes, fluid changes and flushes, wiper blades and filters.

HOW TO OBTAIN WARRANTY SERVICE

LESS THAN 25 MILES AWAY FROM YOUR ORIGINAL SERVICE CENTER.

- Return your vehicle to the original service center, and present your copy of the original repair invoice.

MORE THAN 25 MILES FROM THE ORIGINAL SERVICE CENTER.

- Call the Warranty Administrator at 866-588-0728 prior to any warranty repair work being performed.
- The Administrator will direct you to the nearest participating service center location.
- If there are no participating locations in your area, you may take your vehicle to a non-participating service center in your area.
 - If the non-participating center will not accept payment from the Warranty Administrator, you must pay for the warranty service and submit your original repair invoice and subsequent warranty repair invoice to the Administrator for reimbursement, based on coverage terms, within 60 days of the date of the repair.



ROADSIDE ASSISTANCE

Roadside Assistance is available to every customer who purchases \$25 or more in parts and/or services from a TECHNET Professional Automotive Service center. It covers up to two occurrences within a 365 day period. The program will reimburse **up to \$75 per occurrence** for the following services:

- Towing
- Battery Jump Start
- Emergency Fuel Delivery
- Lock out Aid
- Flat Tire Assistance

For assistance, contact the service provider of your choice.

A copy of your repair invoice and service invoice will be required for reimbursement.

HOW TO RECEIVE REIMBURSEMENT

Within 60 days of the date of disablement, mail or fax a copy of:

1. The service receipt that includes name and address of service provider.
2. The repair invoice from your service center for at least \$25.
3. A claim form (available at technetprofessional.com)

Mail: TECHNET Warranty Administrator
PO Box 17659
Golden, CO 80402-3668

FAX: 866-924-3668

You will receive a check within 8-10 business days of receipt of paperwork for a maximum of \$75.

For complete Terms and Conditions, visit technetprofessional.com or contact your TECHNET Professional Automotive Service® center.